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term usability
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process that
employs people as
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representative of the target audience to evaluate the degree to which a product meets specific usability criteria. This inclusion of representative users eliminates labeling as usability testing such techniques as expert evaluations,

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Test Session Here is an example test session. The facilitator will welcome the participant and explain the test session, ask the participant to sign the release form, and ask any pre-test or demographic questions. The

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